



Caution for remotely controlling IMX644 from an external controller with the Remote Control Protocol

On the current firmware, we have found that in rare cases the IMX644 cannot respond when two or more scene recall commands are recalled within a time of approximately one second. This affects external controllers such as AMX or Crestron etc. using the RS-232 Remote Control Protocol. If such a situation occurs, the IMX644 cannot respond to any further scene recalls (via protocol or front panel) until the power is cycled (i.e. switched off then on again). However, in such a case the IMX644 can respond to volume control commands properly. Therefore, please take the following step when programming an external controller to recall scenes on the IMX644.

[Programming sequence]

When an external controller sends the Scene Recall command [RSC 0 m], to the IMX644 successfully, IMX644 returns the [RSC OK] command. Please make sure that the next Scene Recall command is only sent after receiving this [RSC OK] command, to ensure that the IMX644 is ready to receive it.
